Tel Group Case Studies

CCTV for Schools

IT services · Communications · Security

ED TECH · ED TECH · ED TECH

Case Studies

The Centre of Your School Technology

CONTENTS

3 **ABOUT US**
Ed Tech Partner

4 **SOUTH WIRRAL HIGH SCHOOL**
Telephony, CCTV

5-6 **RAMSDEN PRIMARY SCHOOL**
Telephony, Lockdown, CCTV

7 **IVESON PRIMARY SCHOOL**
Telephony, CCTV

8 **MILL FORD SCHOOL**
CCTV, Telephony, Wi-Fi, Smoothwall

Tel Group

The Centre of Your School Technology

ABOUT US

Tel Group, formerly Telephone Europe, specialise in bespoke ICT solutions for the education sector.

Established in 2005, the company has continuously evolved to meet the ever-changing demands of technology, delivering flexible, future-proof and reliable solutions to the education sector.

We pride ourselves on our customer-focused approach which has enabled us to us to build a strong, reputable customer foundation of over 1000 schools and MATs nationwide.

Working closely with each of our customers to understand their specific requirements, we are able to provide bespoke solutions, on time and within budget.

PRODUCT PORTFOLIO

Working as your strategic education technology partner to provide communications, IT services and security solutions to schools.

Our services are designed specifically for the requirements of the education sector, helping to alleviate the pressures of technology.

IT Services	Communications	Security
IT Support Partnership	Telephone Systems	CCTV
Network Infrastructure	Calls & Lines	School Lockdown
Wi-Fi & Broadband	Mobiles	Cyber Security
Web-Filtering	Remote Working	Door Entry
IT Hardware		Vape Detectors

South Wirral High School

Telephony | CCTV

SOUTH WIRRAL HIGH SCHOOL

How Tel Group worked with South Wirral High School to improve their school's security through installing CCTV System across their entire premises.

THE CLIENT

South Wirral High School is a comprehensive school located in Merseyside. They are committed to providing learning experiences which are both challenging and exciting.

THE SITUATION

South Wirral High School approached Tel Group wanting a CCTV system to ensure the safety and security of their staff, students and premises.

They were looking to utilise the latest surveillance technology to maximise security and were aware that best way to do that was through CCTV.

We worked together closely to understand their requirements which allowed us to deliver a completely bespoke CCTV solution that exceeded their expectations.

THE RESULT

Our engineers visited site and installed 50 Hikvision ColorVu Dome Cameras, as well as mounts across the premises.

We ensured that members of staff were well informed throughout the transition process and provided training post installation.

By introducing CCTV into their premises, their entire sites security has been optimised by detecting, monitoring, and deterring potential vandalism, bullying, and intruders.

Coverage Before

Coverage After

ADDITIONAL SERVICES

After a successful CCTV installation, South Wirral selected Tel Group to also upgrade their telephone systems. They now have a VoIP telephone system with 73 extensions which allows them to reap the benefits of modern technology.

Ramsden Primary School

Telephony | Lockdown | CCTV

RAMSDEN PRIMARY SCHOOL

How Tel Group worked with Ramsden Primary School to improve their safety, communications and efficiency.

THE CLIENT

Ramsden Primary School is located in Worksop, Nottinghamshire. They have served the local community for over 180 years and are highly recommended within the area for their engaging curriculum and community values.

THE SITUATION

Shirley Gascoyne, school accountant, is very active on #SBLTwitter, as are Tel Group. From engaging frequently with Shirley on Twitter, she was aware of our services and good reputation among other schools, fueling the conversation between Ramsden and Tel Group.

Ramsden School were looking for a futureproof VoIP Telephone system to replace their outdated analogue lines ahead of the BT switch off.

They also wanted to look into the possibility of integrating this into a lockdown system, allowing them to broadcast important messages throughout the school.

Unfortunately they had been victim to a series of break ins and based on previous quotes from other suppliers, they couldn't afford CCTV. They consequently had fake cameras around the school as a deterrent in the meantime.

During conversations with the team at Ramsden, we understood the extent of their security issues and were able to provide a solution. Due to the time needed on site to install the telephone system and lockdown system, it wouldn't cost the school much more for us to install CCTV cameras simultaneously, beating all previous quotes on price.

Ramsden Primary School

Telephony | Lockdown | CCTV

RAMSDEN PRIMARY SCHOOL

THE RESULT

After many conversations and a site visit, the Tel Group team drew up a fully integrated telephony and lockdown solution, combining speakers and CCTV cameras.

This futureproof system was then implemented and installed throughout the school and training was provided to ensure staff were confident using their new system.

Their upgraded VoIP system not only reduced costs in comparison to their outdated analogue system, but enabled their capabilities to be widened with features such as Voicemail, Call Recording, and even Mobile App Integration which now allows staff to work from home effectively.

The bespoke Lockdown System with CCTV and Speakers includes cameras with a two way audio, meaning the SLT can not only see areas of the school, but converse with any individuals in the area too. This supports their intruder lockdown procedure if a specific message needed to be sent to only one area. Plus, all of this can be accessed remotely, giving them 24/7 efficiency.

Mini Display

Monitor Display

Internal Camera

Internal Camera

Internal Camera

VoIP Telephone

"I would like to say a big thank you to Tel Group for the excellent service they have provided.

I am so pleased we chose Tel Group, their advice was spot on and we now have a futureproof system in place to give us the assurances we needed to keep our children safe. I would highly recommend Tel Group."

Catherine Garrett - SBM

Telephone System

CCTV Cameras

Lockdown System

Iveson Primary School

CCTV | Telephony

IVESON PRIMARY SCHOOL

How Tel Group worked with Iveson Primary School to improve their school's security through installing a comprehensive and reliable CCTV system.

THE CLIENT

Iveson Primary School is an inspirational school located in Leeds. They pride themselves on providing excellent teaching standards, and ensuring all students are inspired to learn.

They have been a loyal and happy Tel Group customer since 2011 where we've provided their telephone systems for over a decade.

THE SITUATION

Iveson Primary School were exploring their options in regards to school security and knew that CCTV was something they wanted to pursue.

Already holding a strong relationship with Tel Group, Iveson approached us to find out how we could help them implement CCTV to improve the safety of the school, staff and students.

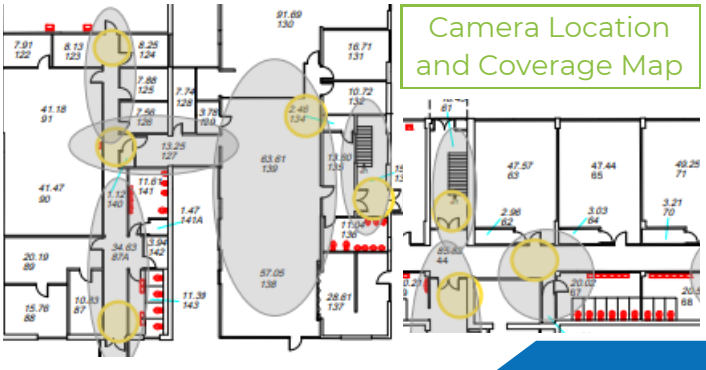
Not only will CCTV result in improved premises security, but it will also aid in reducing bullying, deterring vandalism, reducing crime, controlling unauthorised access, monitoring behaviour and much more.

THE RESULT

Our engineering team conducted a site survey at Iveson to analyse their current infrastructure and gain a better understanding on potential camera location, type and quantity. A number of flaws were identified in their current security plans and our engineers outlined the best areas to maximise security.

After our camera location and visibility map was approved, our team later visited the site to install their fully integrated CCTV system with 20 cameras and monitors throughout the school site, eliminating the school's previous safety concerns.

We ensured that members of staff at Iveson primary school were well informed throughout the entire transition process, as well as providing thorough training on how to get the most out of their CCTV system.



Camera Location and Coverage Map

Mill Ford School

Wi-Fi | Telephony | Smoothwall | CCTV

MILL FORD SCHOOL

How Tel Group enhance Mill Ford School's security with CCTV, whilst also providing them with Wi-Fi, Broadband, Telephone Systems and Online Safeguarding.

THE CLIENT

Mill Ford is a school with a specialism in meeting the needs of children and young adults aged 3-19 with complex needs.

THE SITUATION

Safeguarding their students, staff and premises is of upmost importance, and CCTV was the perfect solution for this.

Although they previously had CCTV cameras around the premises, supplied by Tel Group, they decided it was time to increase the quantity of cameras to provide maximum security.

THE RESULT

Tel Group visited site to upgrade the CCTV system and install new cameras, consisting of 7 internal dome cameras and 9 external bullet cameras. Free yearly maintenance for the old cameras was also provided.

As Mill Ford is a special school, all work was conducted during the evenings to prevent being intrusive during the school day, securing the premises when completed.

Exterior Camera

Camera Installation

Corner Cameras

Bullet Camera

External Cameras

HikVision Camera

THE PARTNERSHIP

Since 2021, Tel Group have worked with Mill Ford School to enhance their technology, adhering to budgets and timescales. This includes their Wi-Fi, Broadband, Telephony and Smoothwall.

Tel Group

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The Centre of your School Technology

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